

PDBHIDS Data Driven Decision-Making Training Series: Provider Application

Training summary/description:

Behavioral health care organizations collect a great amount of data – on staff productivity, service recipient health outcomes, reimbursement rates, budgets and more – but do not always effectively use those data to make informed business decisions. Integrating data into your decision-making process when planning and enhancing your operations means learning how to accurately collect, catalog and communicate data. This course offers strategies for how to map out your data needs, create a data-driven culture and connect outcomes to organizational goals.

The course activities include six self-paced on-line modules, three live one-hour webinars, and regular small group coaching sessions with peers from local behavioral health organizations. Coaching cohorts will be organized by groups with similar areas of expertise, responsibilities, and interests related to data use and operational improvements.

The course is funded by the [Substance Abuse and Mental Health Administration’s \(SAMHSA\) Central East Mental Health Technology Center](#) and will be facilitated by subject matter experts from [Advocates for Human Potentials, Inc.](#)

Key Course Objectives:

- Recognize the complexity of healthcare and data
- Understand why data are important and relate to specific organizations’ operations
- Identify differing decision-making strategies
- Understand how to use data to guide, support, and monitor operations
- Relate the importance of data and measurement to the organization’s mission and purpose
- Identify various customers and what data are important to them
- Create a plan to utilize data for informed decision-making

Target Audience: Provider leadership involved in driving vision, outcomes and impact. This may include executive leadership, rising leaders, and management staff.

Learning Format:

Data Driven Decision Making Course Schedule		Activity	Date and Time (Eastern Time)
Week 1	September 15-18	Webinar: Introduction to Data Driven Decision Making	September 15 2:00 – 3:00 p.m.
		Coaching Cohort Introductions	TBA



		Complete Module 1: Data is Not Always a Four-Letter Word	Individually scheduled
Week 2	September 21–25	Cohort Coaching Meeting	TBA
Week 3	September 18-October 2	Complete Module 2: Creating a Data-driven Culture	Individually scheduled
Week 4	October 5-9	Webinar: Logic Models	October 6 2:00 – 3:00 p.m.
Week 5	October 12-16	Cohort Coaching Meeting	TBA
Week 6	October 19-23	Complete Module 3: Universal Data Set	Individually scheduled
Week 7	October 26-30	Cohort Coaching Meeting	TBA
Week 8	November 2-6	Complete Mid-Course Survey	Individually scheduled
		“Office Hours” - Individual Coaching Sessions if Desired	Individually scheduled
Week 9	November 9-13	“Office Hours” - Individual Coaching Sessions if Desired	Individually scheduled
		Complete Module 4: No Money, No Mission	Individually scheduled
Week 10	November 16-20	Complete Module 5: Putting It All Together	Individually scheduled
Week 11	November 23-25 (Thanksgiving Week)	Cohort Coaching Meeting	TBA
Week 12	November 30-December 4	Complete Module 6: Insights from the Field	Individually scheduled
	December 7-11	Final Webinar: Moving Forward with Data Driven Management and Business Planning	December 8 2:00 – 3:00 p.m.
Week 13		Complete Course Evaluation	Individually scheduled
Notes	<i>Coaching cohort meetings to be established following Course Orientation</i>		
	<i>“Office Hours” for individual coaching will be arranged with participants as requested</i>		

Time Commitment: 1-3 hours per a week for the duration of this 13-week course

Eligibility: The Application Review Committee requires minimum two staff from each organization in this training. Applicants should be responsible for and capable of making significant transformative decisions as a result of participation in this project. Involving leadership confirms the organization’s commitment to being an active and engaged participant in this effort and to influence the need for change.



Expectation: Each team applying to Data Driven-Making Training Series will be prepared to devote 1-3 hours weekly. After completion of Data Driven-Making Training Series, all individuals will be required to fill out an evaluation to receive a Series Completion Certificate.

APPLICATION			
Data Driven Decision- Making Training Series			
Agency:			
Primary Contact Person		Secondary Contact Person	
Name:		Name:	
Position/ Role:		Position/ Role:	
Phone:		Phone:	
Email:		Email:	
Team of Participants			
Name:		Name:	
Position/Role:		Position/Role:	
Phone:		Phone:	
Email:		Email:	
Name:		Name:	
Position/Role:		Position/Role:	
Phone:		Phone:	
Email:		Email:	
Organization Size:			
<input type="checkbox"/> 1-50 staff <input type="checkbox"/> 50-100 <input type="checkbox"/> 100-500 <input type="checkbox"/> 500-1,000 <input type="checkbox"/> 1,000-3,000 <input type="checkbox"/> 3,000+			
Funding Stream (Select all that apply):			
<input type="checkbox"/> CBH <input type="checkbox"/> OAS			



- OMH
- IDS
- Other: _____

Please provide an estimate of how many people your organization serves over the course of a 12-month period:

List three business challenges that your organization needs to address within the next six months:

What pieces of training -soft skills, industry best practices, or trends - could your organization benefit from?

Deadline: Application must be sent **by August 28th, 2020 EOD** to Kristen Stenson, Organizational Development Training Specialist at kstenson@bhten.com

You will receive notification by: September 3rd, 2020

Selected providers will receive detailed communications on next steps.

Questions related to this request should be submitted via e-mail to kstenson@bhten.com