



ANNUAL REPORT 2019

**The Behavioral Health Training &
Education Network (BHTEN)**



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Program Overview

The Behavioral Health Training & Education Network (BHTEN) is committed to supporting DBHIDS and other human service systems by planning, coordinating, and providing quality learning experiences in behavioral health and related topics. Our training audiences include providers and administrators of services, individuals engaged in services, family members, and other interested community members.

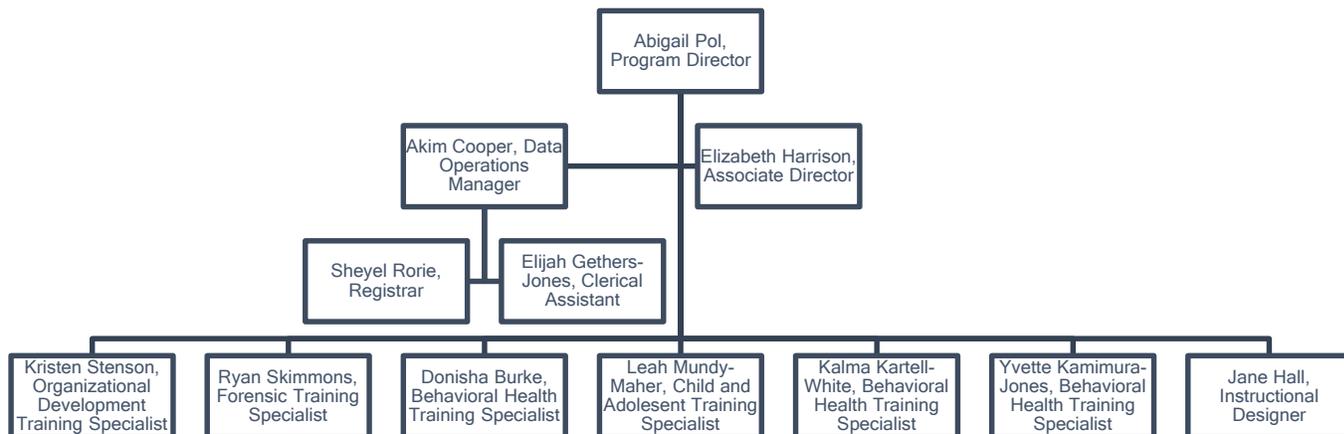
Organizational Overview

BHTEN is comprised of a diverse, innovative, and multidisciplinary team, who bring an array of experience as trainers and educators, behavioral health and human service providers, family members, persons with lived experiences and community members. BHTEN is currently composed of the following staffing structure:

- 1 Full time Director
- 1 Full time Associate Director
- 1 Full time Data Operations Manager
- 6 Full time Training Specialists
 - 1 Training Specialist with focus on trauma related trainings
 - 1 Training Specialist with focus on child and adolescent trainings
 - 1 Training Specialist with focus on general mental health trainings
 - 1 Training Specialist with focus on forensic related trainings
 - 1 Training Specialist with focus on organizational development trainings
 - 1 Associate Training Specialist
- 1 Full time Instructional Design Specialist
- 1 Full time Registrar
- 1 Part time Clerical Assistant

See Figure 1 for full organizational chart of current staffing structure.

Figure 1: Current BHTEN Org Chart



Strategic Highlights

BHTEN’s priorities for CY19 focused on enhancing infrastructure and increasing opportunities for training innovation. The priorities were aligned with the 5 areas of the P.A.C.E Framework, as they aimed to increase BHTEN’s presence in the community, plan trainings around community needs, and innovate in the use of technology. Some strategic highlights include:

Priority Area	Goal	Achievement
Enhance Training Portfolio	Conduct a training needs assessment	Conducted DBHIDS Training Survey in June 2019; which yielded 94 respondents.
	Revise current training offerings	
	Evaluate training modalities	Revised several of the county and/or state mandated training series, including: case management orientation, recovery house, and residential series.
	Expand training portfolio	
Strengthen Community Partnership	Utilize community stakeholders	Held the First Annual CST/BHTEN Community Event on June 25, 2019 with

		a total of 30 participants in the educational session.
		Increased community presence at targeted events, such as Pro Act Recovery Walk
	Conduct market analysis	Updated marketing strategies, which included: purchase and use of Constant Contacts marketing software, development of BHTEN brochure, redesign of BHTEN website, and launch of BHTEN social media handles.
Enhance Internal Infrastructure and Intelligence	Staff replenishment and reorganization	Hired 5 new training specialists and 1 clerical assistant.
		Restructured management team, to include a data operations manager.
		Expanded training team, to include a Forensic Training Specialist and Organizational Development Training Specialist.
	Use of technology to promote education and training	Transitioned to electronic records

	Enhance processes and procedures to allow for efficient resource utilization	Updated processes and associated forms for new training requests.
		Formed Policy Sub-Group and updated 9 policies and protocols.

Accomplishments

Over the past 20 years, BHTEN has provided quality training experiences for the DBHIDS system, behavioral health provider community, and cross-systems partners. Highlighted below, are some of BHTEN's major accomplishments from 2019.

- Provided training & education opportunities for approximately 6,000 Philadelphians over the course of an estimated 279 educational events.
 - Topics include, but not limited to: Mental Health First Aid, Trauma Informed Care, Anti-Violence/Bullying, Effective Supervision, Crisis Prevention Institute (CPI), and Overdose Prevention and Rescue (Narcan).
- Coordinated 3 large conference events in support of DBHIDS, including the Faith Based Conference (430 attendees), The Hoarding Conference (150 attendees), and the NACM Conference (480 attendees).
- Coordinated and facilitated DDAP regulatory trainings, including: Basic HIV, Confidentiality, Ethics, Prevention 101, Addictions 101, Practical Applications and TB-STI.
- Coordinated county and/or state mandated training series for targeted service systems, including:
 - Recovery House Training Series, monthly series began in September 2019; 42 learners
 - Child & Adolescent Case Management Orientation, 6-day series offered twice per year; average of 24 learners per series.
 - Adult Case Management Orientation, 9- day series offered three times per year, average of 39 learners per series
 - Student Assistance Programs, 3-day series offered twice per year; 39 learners
 - Psychiatric Rehabilitation Services Training Series, 7 trainings, 167 learners
- Coordinated new initiatives, to meet the needs of systems stakeholders, including:
 - System Wide ASAM Training, 14 two-day skill building trainings, 4 three-day implementation champion trainings, 475 learners
 - Forensic Sub-Specialty Treatment Series, 7 trainings, 215 learners
 - Domestic Violence/Intimate Partner Violence Series, 9 trainings, 382 learners
 - Community Resilience Model, 1 training, 8 learners

- Network of Neighbors: Responding to Violence and Psychological First Aid, 2 trainings, 97 learners
- Applied Suicide Intervention Skills Training (ASIST): 3 two-day trainings, average of 21 learners per two-day training
- The Health Federation- Monthly Continuing Education Series for Psychologists- monthly training series; average of 5 learners per series
- Developed new partnerships with cross systems entities for FY19 and FY20, including:
 - Department of Human Services (DHS) - 6 training topics for a total of 17 training sessions to occur in FY20.
 - Service Access Management- Fieldworker Safety and Awareness Training- 15 training sessions for 180 learners to occur in FY20.
- Maintained accreditation to offer CEUs by the following entities:
 - International Association of Continuing Education and Training (IACET)
 - Social Work Co-Sponsored by Bryn Mawr Graduate School of Social Work
 - Pennsylvania Certification Board
 - Psychiatric Rehabilitation Association
 - American Psychological Association

Looking Ahead

BHTEN plans to continue to build on the strategic priorities of increasing opportunities for training innovation and strengthening community partnerships in 2020. BHTEN's training portfolio will be expanded in the areas of suicide prevention, trauma, forensic sub-specialty, organizational development, and behavioral health business practices.

BHTEN will continue to broaden visibility in the community through targeted community events. Innovative technology, such as use of event planning software, will be utilized. Lastly, BHTEN will pilot an employee telecommuting program, to offer a more flexible workspace for its employees.